

Buzz Shop/Café Volunteer Role Description



Title: Buzz Shop/Cafe Volunteer

Responsible to: Shop supervisor

Location: Buzz Shop

Days/times: 1 x 2 hour shift per week; day and time to be agreed
Available shifts Tues – Thurs: 2-4pm initially

Main aim: to support the café/shop team to deliver a friendly and efficient service

Buzz Lockleaze is a local social enterprise; we have a community café, shop, garden, employment & enterprise zone and work within the community to support people into employment and provide access to improved health and well-being through healthy food provision.

What can I get from this role?

- ❖ Customer service and retail experience
- ❖ Experience working in a team environment
- ❖ Training opportunities including food hygiene and barista training

We are looking for people with some experience and skills in the following areas:

- An interest in food and healthy eating
- Reliability and commitment
- The ability to communicate in a helpful and open manner
- Good social skills and the ability to contribute to a calm and welcoming environment; Experience in a customer-facing environment would be desirable
- The ability to carry out required tasks in the shop or café, which may include some heavy lifting and using stairs

Tasks and responsibilities

- To assist in the community shop. This may include welcoming and serving customers, cleaning, handling stock, till work and serving tea/coffee.
- To work as an effective member of the Buzz team
- To attend an induction and any relevant training